

SYNERGIZE Print Stream Capture

Automate the capturing of data from disparate systems to increase access to information, enhance efficiencies and reduce labour costs

SYNERGIZE PRINT STREAM CAPTURE:

- Unlock the print streams within your business applications and take full advantage of the opportunities they present
- Better manage your active print streams without disrupting your current operations
- Automatically capture data to enhance operational efficiencies
- Eliminate the need to print, manually scan and index documents
- Fully utilize customer information to deliver improved customer service
- Extract data and documents from disparate systems for processing, reporting and analysis
- Save time, resources, and improve decision making with quicker access to critical business data
- Perform database lookups anytime from anywhere

Microdea's Synergize Print Stream Capture enables organizations to automate the process of gathering and capturing information from disparate systems, circumventing the need for printing and manually scanning and indexing documents. As a result, access to information is increased, operational efficiencies are enhanced, labour costs are reduced, and customer service is improved.

Many organizations continue to print forms such as invoices, purchase orders, and monthly reports to paper. These documents, as a critical part in the decision making and customer service processes, must be properly managed and accessible anytime from anywhere.

Capturing print streams is essentially taking any feed that was once going to a network or local printer (PCL), capturing this data, generating the documents electronically and routing them to Synergize.

Synergize Print Stream Capture can split an electronic feed into distinguished documents and use the data to automatically index the documents, eliminating user intervention. As Synergize electronically populates templates with data, reports are instantly made available for email, fax or a web portal to support both decision makers and customer service agreements.

In a traditional Billing/Invoice/Statement paper-based process, documents are printed from the ERP or Financial application to a printer where users must sort, collate, insert and mail them. This manual labour-intensive process is very time consuming and makes it expensive for organizations to deliver quality service.

Figure 1: Identifying the PCL Stream

The screenshot displays the Synergize Print Stream Capture software interface. At the top, there's a toolbar with options like 'Sample Image: ABC Company.pcl', 'Overlay Image:', 'Remove Overlay', 'Zoom: 28.7%', 'Export Image', 'Export Text', 'Page: <- 1 ->', and 'ASCII Text'. The main window shows a document preview of a financial report. A red box highlights 'Page 1 of 1', and a green box highlights the title 'Financial Report for 2009 - 2010'. Below the title is a table with columns for '2009 Total Funds' and '2010 Total Funds'. The table content is as follows:

	2009 Total Funds	2010 Total Funds
REVENUE:		
Tuition and Related Fees	98,456	100,323

The 'BAG Company' logo is visible in the top right corner of the document preview. Below the preview, the 'PCL Stream' configuration window is open, showing the 'Identification' tab. It contains the instruction: 'Identify This PCL Stream when Any of the Following Conditions Are True'. Under 'Current Identification Condition', the 'Zone' radio button is selected, with 'Report Title' set to 'Financial Report'. The 'Identify from page Number' is set to 1.

TRAINING

Microdea's professionally designed and presented courseware provides hands-on training to smoothly advance users from conceptual understanding to practical skill set, enabling you to more quickly realize the business benefits of your Synergize investment.

TECHNICAL SUPPORT

Microdea's Support and Upgrade Assurance (SUA) contract provides access to our in-house technical resources and to the latest developments in imaging technology. Clients with SUA contracts are entitled to the latest version of Synergize at no additional cost.

ABOUT MICRODEA

As developers of the innovative Synergize Document Automation Solution, Microdea provides clients with advanced document, workflow and process management technologies. This cost-effectively automates and streamlines their paper-intensive business processes.

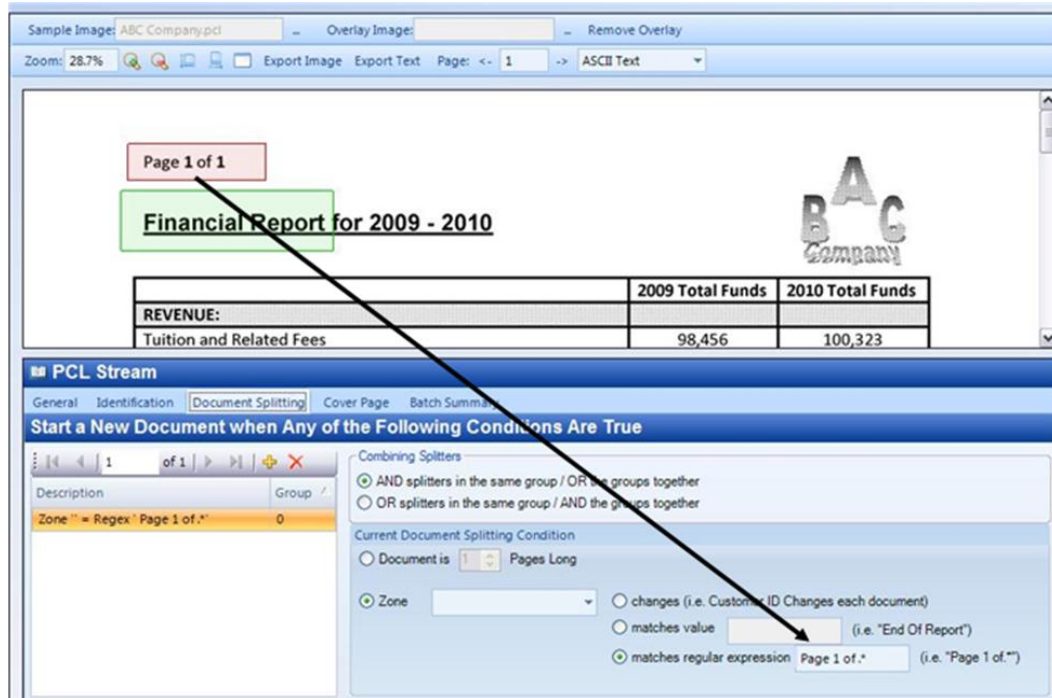
For more information on any of our products or services please visit us on the Web at: www.microdea.com

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Synergize Print Stream Capture enables organizations to automatically capture and electronically store documents that otherwise would have been printed from the ERP system in Synergize. The common need to use pre-printed paper is eliminated through the ability to create digital letterhead templates and merge them with PDF or TIFF files. Supporting documents such as proof of deliveries, trade agreements or checks that have been scanned and indexed into Synergize are available to be associated with print stream documents, creating a single complete document that can be automatically printed, faxed, or emailed to customers. Once processed, a historically accurate and unalterable copy of the document is retained in Synergize for future reference. This greatly aids customer service and reduces reprinting, archival and transactional costs.

Figure 2: Splitting an Electronic Feed into Distinguished Documents



Synergize Print Stream Capture provides:

- The ability to process, organize, index, and display print streams in easy-to-read electronic reports
- More accessible and easier to manage data
- Integration of disparate data across the organization to reduce paper processes
- Automation that reduces manual costs associated with capturing, printing, scanning and indexing documents
- Immediate low cost integration with no change required to legacy applications
- The capability to package invoices or other documents together with their associated files, and the ability to send them to recipients based on rules such as size, date and receiving method
- The option to apply data transformation to the print streams to accommodate specific formats or requirements of the destination system

Synergize Software Solutions integrate people, paper and processes within organizations and extend process efficiencies and workflows to enhance customer relationships.

For more information about how Microdea's Synergize Print Stream Capture can help your organization automate the process of capturing data from disparate systems, contact us at 905.881.6071 ext 244 or marketing@microdea.com