

Implementation Specialist Document Management, Workflow and Business Process Automation Solutions (Location: Richmond Hill, ON)

The Organization

Microdea Inc, (www.microdea.com) has built a significant practice over the past 15 years in the areas of Imaging, Document Management, Business Process Optimization, Workflow and Integration, and Custom Development. We are a successful organization, located in northeast Toronto, selling directly and with our channel partners throughout North America,

We are passionately committed to the success of our customers and we work hard to build a long term trusted relationship. We deliver what we promise and create value in the process.

With the strong backing of our clients in the Transportation, Healthcare, Education, Insurance and Financial Services sectors, the potential for the growth of sales of our solutions within the North American market is significant. Our long term customer relationships and high customer satisfaction are key competitive advantages in selling new clients. Our products are respected in the marketplace and generate a positive ROI for clients in less than a year.

The Position

We are recruiting an Implementation Specialist, to work out of our Toronto office, who is passionate about technology and a strong advocate of imaging, document management and workflow solutions. The individual we want is a self-starter who is committed to customer satisfaction, problem solving and time management and is eager to apply their knowledge to real business solutions for their customers that create immediate value.

Requirements

- 2+ years' experience, delivering successful technology solutions that include both software product and implementation services
- Demonstrable skills in problem solving and multi-tasking
- Written and verbal English language skills
- Ability to travel to client sites (occasionally).
- Proven ability to execute implementation projects to achieve the best possible result for the client and the organization.

Experience with the following:

- SQL 2005/2008 or similar databases
- Windows Server 2003/2008
- IIS, Windows 7, Microsoft Active Directory, Networking
- X64 platform and Com+

The Compensation

Compensation includes salary and benefits and is commensurate with experience.

If you'd like further information please email us your resume to hr@microdea.com